

Resources – The Lean CSO

Articles:

“Six Ways that Lean Six Sigma can be of help to Education” <http://www.performance-innovation.com/blog/six-ways-that-lean-six-sigma-can-be-of-help-to-education>

“Lean higher education” Wikipedia. https://en.wikipedia.org/wiki/Lean_higher_education

“How to Launch Lean in a University” Alisa Salewski & Victor Klein. <http://asq.org/edu/2009/06/baldrige-national-quality-program/how-to-launch-lean-in-a-university.pdf>

“Becoming a Lean University” Mark Moore, Mark Nash & Karen Henderson.
<http://www.sacubo.org/docs/bestpractices/2007/UnivofCentralOkla-LeanUniversity.pdf>

“What is Lean Higher Education?” Lean Higher Education Seminar, ODHE Efficiency Advisory Committee Meeting, November 14, 2016. PowerPoint Presentation.
https://www.ohiohighered.org/sites/ohiohighered.org/files/uploads/affordability-efficiency/Balzer_Lean-Higher-Education.pdf

“A Review and Perspective on Lean in Higher Education” William Balzer, David Francis, Timothy Krehbiel & Nicholas Shea <https://sc.lib.miamioh.edu/handle/2374.MIA/5995>

“Lean Six Sigma” <http://www.performance-innovation.com/services/lean-six-sigma>

“What is Lean Six Sigma?” <https://goleansixsigma.com/what-is-lean-six-sigma/>

YouTube:

Lean Six Sigma in Higher Education <https://youtu.be/jgffx7rMcfl>

Lean Process in 10 Steps <https://youtu.be/VNrFTEKmfwr>

Introduction to DMAIC <https://youtu.be/nG3BoGRZjOc>

Basic Lean Tools <https://youtu.be/CBDzP00AS54>

Lean Education <https://youtu.be/i-SeT0Eu6MI>

Lean Process Transformation in K-12 and Higher Education (Washington State Government)
<https://www.youtube.com/watch?v=ugdYrHs6jS4>

BPII – LEAN in Higher Education: Presentation at The Macquarie University by Mark Robinson from the University of St. Andrews <https://www.youtube.com/watch?v=MtC4WToqVv0>

The Next Experiments in Lean Education? https://youtu.be/swJY_-qYjRg

Books:

The Toyota Way to Service Excellence: Lean Transformation in Service Organizations, by Jeffrey K. Liker and Karyn Ross

Lean Higher Education: Increasing the Value and Performance of University Processes, By William K. Balzer

The Machine That Changed the World: The Story of Lean Production, by James P. Womack, Daniel T. Jones, and Daniel Roos

Lean Thinking, by James P. Womack and Daniel T. Jones (2003)

Lean Thinking in Education, by James P. Womack (2006)